# THE HALO EFFECT TWO DRIVES DIGITALE Research conducted with TVSquared

## CRITICAL AUTOMOTIVE INSIGHTS In this current environment, advertising strategies are adapting

to a different set of market dynamics. Effectv partnered with TV Squared in a recent study called The Halo Effect: TV Drives Digital, which evaluated the impact TV has on driving website traffic and engagement to connect with consumers during these times. Based on 202 automotive campaigns, the key automotive-related findings from the study include:

# TAKEAWAYS

KEY

#### recovery in terms of investment and website engagement.

**COVID-19's Impact on Automotive** 

The automotive category saw dips in website

traffic in March and April but showed signs of

COVID-19-related creatives saw superior lifts

in immediate website visitors to those who did

**Creative + Consistency** Between March-April 2020, brands that ran

#### not adjust. Maintaining a consistent schedule had an even greater effect: brands that ran

adjusted ads week-on-week saw an increase in immediate visitors versus those with inconsistent schedules who saw a visitor decrease.

**On-Air = Prolonged Website Traffic** Maintaining brand presence triggers a "memory effect" among consumers, The study found

## engagement in subsequent weeks. Those

that those that remained on-air experienced

a prolonged impact of increased website

that went off-air saw website visits drop.

+8%

**TV Viewing** 

**During COVID-19** 

more total time spent with TV

+38%

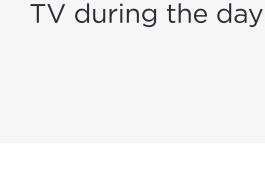
more time spent watching VOD

more time spent

watching live TV

+79% more time spent with cable news

+22% more time spent with



27

Apr

3.8x

Automotive's multiplier

effect of immediate to

more long-term effect

was 3.8x. The longer

a brand stays on-air

brand presence, the

to build and maintain

greater the prolonged

on website traffic

4

May

### Effects of COVID-19 on automotive web traffic Automotive saw reduced web traffic in the weeks leading up to lockdown, and continued to dip into mid-April. It then showed signs of recovery by late April with confirmed increases into early May.

AND LONG-TERM IMPACT

ON-AIR: SHORT-TERM



-30

-50

-70

10 -10

9 3 16 23 20 20 27 10 24 30 6 13

Mar

Jan

The Halo Effect

On average, TV drove an additional 520 visitors to an advertiser's website per week. TV created a halo effect that continued to influence audiences to take an action for several weeks after ads aired.

On average, 23% of the impact carries over

deteriorates over time. For the weeks that

to each subsequent week. Conversely, when

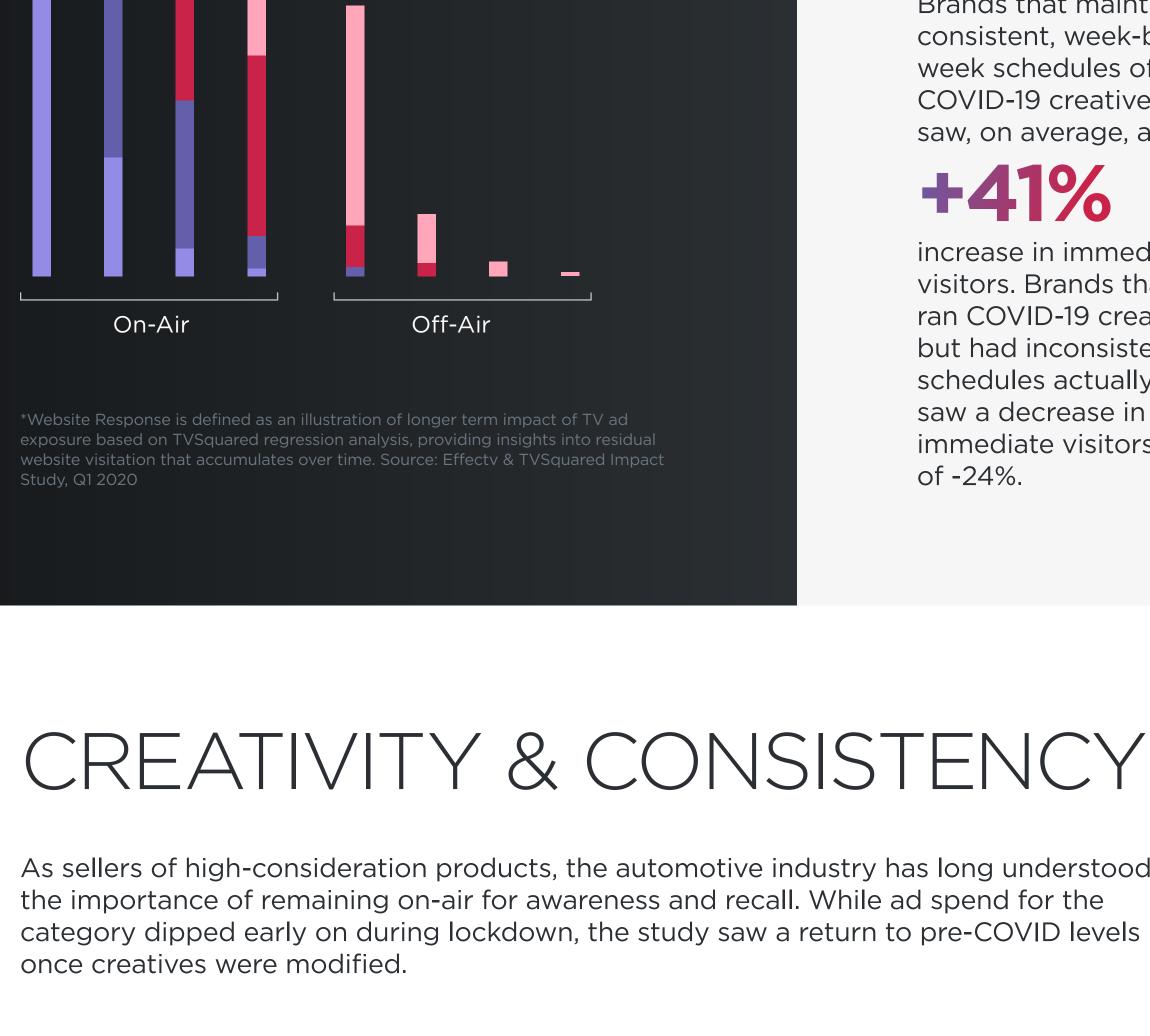
website visitation drops by -20% on average.

advertisers go off-air, the impact of the campaigns

advertisers go off-air, their total search and direct

Feb

**Website Response Over Time** From Each Week Of TV Advertising ■ Week 1 on TV ■ Week 3 on TV ■ Week 2 on TV ■ Week 4 on TV



**Real-World View: Automotive** 

impact will be. Source: Effectv & TVSquared Impact Study Q1 2020.

Brands that ran **COVID-19** creatives saw an average lift of in immediate website visitors. Those that

did not amend their

creatives, only saw an

average lift of +13% in

Brands that maintained

consistent, week-by-

week schedules of

immediate visitors.

COVID-19 creatives saw, on average, a +41% increase in immediate visitors. Brands that ran COVID-19 creatives but had inconsistent schedules actually

saw a decrease in

immediate visitors

of -24%.

# As sellers of high-consideration products, the automotive industry has long understood the importance of remaining on-air for awareness and recall. While ad spend for the category dipped early on during lockdown, the study saw a return to pre-COVID levels

A Colorado-based car dealership revised its creative and devoted significantly

**March 2020** 

2,965 5,707

**April 2020** 

more spend to TV in April. Running a consistent schedule (with zero weeks

off air) from late March to end of April, optimizing networks and creatives

for performance, it increased immediate visitors by +63%.

**Car Dealership** 

**Spot Count** 

Networks Creatives

Creative changes + consistent

airing schedule = +63% increase

in immediate visitors Source: Effectv and TVSquared Campaign Analysis, Jan-May, 2020.

effectv tvsquared\*

#### Effecty, the advertising sales division of Comcast Cable, helps local, regional and national advertisers use the best

About Effectv

of digital with the power of TV to grow their business. It provides multi-screen marketing solutions to make advertising campaigns more effective and easier to execute. Headquartered in New York with offices throughout the country, Effectv has a presence in 66 markets with nearly 35 million owned and represented subscribers. For more information, visit www.effectv.com.

About TVSquared TVSquared is the largest global enterprise platform for cross-screen, multi-touch

attribution across all forms of linear and digital TV content. TVSquared's alwayson analytics platform empowers brands, agencies, networks and publishers to quantify TV's impact, tie TV to business outcomes and optimize ad performance across TV everywhere. Thousands of advertisers in more than 70 countries work with TVSquared to measure TV across millions of households and billions of ad impressions.

www.tvsquared.com.

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